



Department of  
Toxic Substances  
Control

# DTSC Draft Strategic Plan 2019-2023 Public Workshop

July 2019





# Today's Agenda

1. Review Agenda
2. Participant Introductions and Welcoming Remarks
3. Plan Overview
4. Questions and Answers
5. Small Group Discussion
6. Workshop Evaluation
7. Closing

# Shaped by recommendations and input from

- Independent Review Panel
- Environmental justice organizations & communities
- Public Engagement and Outreach assessment (UC Davis)
- Organizational Health Assessment staff survey
- Diversity & Inclusion Council



# Timeline



# Strategic Plan Content

- Introduction to DTSC
- Vision, Mission, Values
- Overarching Goals
  - Summary of the goal
  - Objectives
  - Actions
  - Metrics (Key Performance Indicators)

## GOAL ONE: STRONG PARTNERSHIPS

We will collaborate with stakeholders to make informed decisions about issues that affect their communities, businesses, and the environment.

### Summary

DTSC works directly in communities to clean up hazardous substances. We work with businesses to ensure they manage, store, and transport hazardous substances safely. We work with manufacturers to drive the development of safer products. In all these engagements, DTSC depends on the shared expertise of other government entities, nongovernmental organizations, the businesses we regulate, and community partners to make well-informed decisions that consider diverse viewpoints. To make the right decisions, we must continue to strengthen these partnerships and develop trust.

Trust develops when we engage stakeholders early in our processes, share information, and hold each other accountable to our commitments. To this end, we will seek to meet with residents about decisions that affect their communities, listen to different perspectives that improve our understanding of issues, and work harder to establish open lines of communication. We will work with regulated businesses to clarify their responsibilities and facilitate compliance. We will provide stakeholders with tools to contribute information DTSC can use in decision-making, and we will provide clear explanations of how we came to those decisions.

### Objectives and Actions

**A. We will be transparent and cultivate public understanding of our work by meeting with stakeholders and providing them with opportunities to be involved early in our processes. We will provide clarity to communities, regulated businesses, and other stakeholders about our processes and involve them in our decision-making.**

### Prioritized Actions

1. We will embed public engagement in all DTSC programs through the following actions:
  - a. Create internal training programs on public participation, environmental justice, and tribal affairs which will be mandatory for all project managers. (March 2020)
  - b. Ensure all project planning documents clearly scope and include public engagement activities. (December 2020)
2. We will expand opportunities for community members to meet with DTSC and participate in our decision-making processes through the following actions:

# Vision

DTSC's vision is all of California thriving in a healthy environment.

# Mission

DTSC's mission is to protect the people, communities, and environment of California from harmful chemicals by cleaning up contaminated sites, enforcing hazardous waste laws, and compelling the development of safer products.





# Goals

- **Strong Partnerships** to collaborate with all stakeholders.
- **Environmental Justice** to prevent harm and protect the most vulnerable.
- **High-Performing Programs and Services** to deliver our mission effectively and on time.
- **Organizational Health** to be inclusive, productive, and accountable.
- **Fiscal Stewardship** to use transparent fiscal practices and secure reliable funding.



# Objectives

- Objectives may take two to three years to achieve.
- Objectives are measurable and have tangible outcomes.
- For the duration of this strategic plan, objectives will be updated or refreshed annually.

# Prioritized Actions

- The initial subset of all the actions needed to meet the objective
- Prioritized actions will take 6 months to 2 years to accomplish.
- As actions are completed, more actions will be added.

# Measuring Progress

- **Key performance indicators** will be used to measure our progress toward objectives and goals.
- Indicators will be reported on an ongoing basis through a performance dashboard featured on DTSC's website to facilitate communication and transparency.





# Questions & Answers

# Small Group Discussion

1. What do you like most or least about the goal area?
2. What else would you like to see?
3. Are we measuring the right things?
4. What else should DTSC know about this goal area?



# Workshop Evaluation



# Thank You

- More information: <https://dtsc.ca.gov/dtsc-strategic-plan/>
- Questions and comments: [DTSCPublicMeeting@dtsc.ca.gov](mailto:DTSCPublicMeeting@dtsc.ca.gov)